THANK YOU, 
BEN ALEXANDER

The entire staff of United Way of Northwest Alabama would like to express our sincere gratitude to Ben Alexander, 2019-2021 Board President. Ben was faced with challenges that were unanticipated almost immediately after he accepted the position and they caused a deviation from his personal goals as the leader of our organization.

However, Ben rose to those challenges and among many other things, he:

- Headed a nationwide search for a new President/CEO.
- Organized a highly successful golf tournament.
- Helped raise funds for our organization and encouraged others to support us.
- Led each board meeting in an encouraging and confident manner.
- Took the time to listen to staff when we were in need.

Ben was an advocate for staff members and our positions. Because he had listened to us and cared about what we were accomplishing, he was able to advocate effectively.

Ben, we all thank you. We appreciate your hard work, your passion for United Way, your drive, and your perseverance. You are a fantastic human being and we’re all grateful to know you.

Jennifer McNulty, President/CEO
Kerry Del Pizzo, COO
Bryana Finney, 211 & Income Stability Coordinator
Niles Floyd, State Campaign Director
Eva Harris, Resource Development Director
LaKetta Williams, Success by 6 Director
A MESSAGE FROM THE CEO

It has been my sincere honor to join United Way of Northwest Alabama this year. While I’ve been a member of the United Way family for some time, moving to Northwest Alabama immediately felt like coming home. I am delighted to join in growing our organization and expanding our support to those who need assistance in our community.

One of the first impressions I received from people in the community was that they were ready to connect on a more personal level with our United Way. Well, I had high hopes and dreams of meeting and shaking everyone’s hands…then came the Coronavirus! While Covid brought many challenges for our community, it also brought a pure sense of neighbors helping neighbors in our area. Being a part of such community support has been nothing short of remarkable.

The last year was filled with many difficulties, but I am proud to celebrate a few of our accomplishments this year:

• We raised over $750,000 to invest in the community through our annual campaign, which supports our 19 partner agencies and 33 programs in Lauderdale, Colbert, Franklin, and--newly added to our service area--Marion Counties.

• In addition to our campaign, we raised over $75,000 for our COVID-19 Emergency Fund, which was used to support local food banks, underwrite distressed nonprofits’ grant funding, provide PPE, and offer emergency rent and utility assistance at a time when it was needed the most.

• On top of the countless volunteer hours given by volunteers serving on the board, leading our committees, or helping plan and volunteer at events, over 100 volunteers helped assemble 400 homeless warming kits at last year’s campaign kickoff.

• Our programs continued to thrive and expand. Over 200 children were given toys through our Toys for Toys program, 2-1-1 logged 3,633 calls for the year (a nearly 300% increase), over 12,000 books were provided through Dolly Parton’s Imagination Library, and we coordinated with Impact Alabama’s SaveFirst program and secured over $425,000 in tax refunds and saved over $75,000 in commercial tax preparation fees.

Despite some challenges, we had an extraordinary year. However, none of it would have been possible without our community of volunteers, financial supporters, community organizations, and partner agencies. I want to personally and sincerely thank all of the volunteers, companies, and organizations in our community that have helped United Way and our partner agencies in 2019-2020 to make a positive and lasting difference in our community and in the lives of individuals and families.

I look forward to getting the chance to meet with each one of you, even if it does end up having to be a virtual meeting. Please remember, our United Way is a local organization, and is always here to help support OUR community.
SPECIAL THANKS

Each year many individuals and companies offer support to United Way of Northwest Alabama in the form of campaign sponsorships, in-kind donations and/or services. Without this help, we would not be able to operate as effectively or efficiently.

Please support these individuals and organizations--it's part of what it means to LIVE UNITED.

2019-2020 CAMPAIGN SPONSORS

BAM!
Buffalo Rock Pepsi Bottling Company
The Caring Foundation of Blue Cross Blue Shield of Alabama
Constellium
Martin, Inc.
MJ Carter and Company Insurance
Publix
TNT Fireworks

CAMPAIGN KICKOFF DONORS

Amanda Couch
Bank Independent
Britton Watson
Buffalo Rock Pepsi
City of Florence
Constellium
Davis Clinic
Edith Wood
Faith Church
Girl Scouts Troop #10559
Jeremy Woods
Jim Green
Mackenzie Bivel
Martin Supply, Inc.
Mary Marshall Van Sant
Mollie Mackey
Muscle Shoals Career Academy
Nenon
Parke Cochran - State Farm
Peak Performance
Reclaimed Spirit
Susan Bivel
Terry and Kim Wicker
Several anonymous donations received

GOLF TOURNAMENT SPONSORS

Alabama Central Credit Union
Bank Independent
Big M Transportation
Burgess Insulation
Constellium
Family Security Credit Union
Firestone Building Products
Fuller Heating & Cooling
Helen Keller Hospital
Jennifer Bragwell
Lewis Electric
Listerhill Credit Union
Mariott Shoals Hotel & Spa
Martin Industries
Michael Noe Agency
Regions Bank
Sheffield Utilities

United Way of Northwest Alabama
SPECIAL THANKS

INDIVIDUALS
John Blackwell
David Greenfield
Shania Hackett
Riya Key
John Methvin
Ashley Smith
Edith Woods
McCara Woods
Over 100 individuals who helped pack homeless warming kits at our September 2019 Kickoff

WITCHES RIDE COMMITTEE
Elizabeth Berry
Katy Beth Carr
Madeleine Frankford
Mollie Holland
Amy Letson
Theresa Wood

2-1-1 VOLUNTEERS
Lindsey Clemons
Zeynep Harkness
Andrea Jones
Dr. Tera Kirkman
Dr. Ian Loeppky
Jessica Mitchell
Faouzi Seba
Samantha Smith

PRESIDENT/CEO SEARCH COMMITTEE
Susan Abroms
Ben Alexander
Vince Brewton
Celena Grant
Dr. Felice Green
Janice Pride
Dr. Jimmy Shaw
Dr. Rod Sheppard
Sarita Thompson
Britton Watson
Terry Wicker

GOLF COMMITTEE
Ben Alexander
Larry Bowser
Michelle Cantrell
Celena Grant

“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.” – Margaret Mead
TOP CAMPAIGNS BY DIVISION

EDUCATION
University of North Alabama
Northwest Shoals Community College
Tuscumbia City Schools

HEALTHCARE
North Alabama Medical Center
Helen Keller Hospital

FINANCE
Bank Independent
Merrill Lynch
First Southern Bank

RETAIL
Publix Supermarkets
TJ Maxx
Long Lewis Ford of the Shoals

NONPROFIT
The Arc of the Shoals
Community Action Agency
Shoals Community Clinic

SMALL BUSINESS
Printers & Stationers, Inc.
Herald Technology
Tallman Company

GENERAL INDUSTRY
MAJOR FIRMS
Constellium
Freight Car America
International Paper Company

MEDIUM FIRMS
TNT Fireworks
Coca Cola Bottling Company United
United Parcel Service

SMALL FIRMS
Senators Coaches, Inc.
Lewis Electric Supply Company, Inc.
Martin Supply Company

PUBLIC SERVICE
Sheffield Utilities
Florence Electricity Department
Florence City Clerks Office

100% PARTICIPATION
Attention Homes of Northwest Alabama
Community Action Agency
Girl Scouts of North Central Alabama, Inc.
Northwest Alabama Reading Aides
United Way of Northwest Alabama
LEADERSHIP GIVING

ORDRE DE EGALITE
($50,000-$74,999)
Mr. Charles Anderson
Mr. Joel Anderson
Mr. and Mrs. Terry Anderson

MEMBRES DE LA SOCIETE
($10,000-$24,999)
Mr. & Mrs. George D. Pillow, Jr.
Mr. and Mrs. Todd Ouellette
Anonymous Donor

GOLD FEATHER SOCIETY
($5,000-$9,999)
Mr. Martin Abroms
Andrew Csikos
Mr. Tommy Glasgow
Mr. Alan Rappuhn
Mr. and Mrs. Russell Trapp

SILVER FEATHER SOCIETY
($2,500-$4,999)
Mr. Gene Carlton Crane
Mr. Charles Crow
Mr. and Mrs. James R. Cunningham
Mr. Jay Martin
Mrs. Evelyn Mauldin
Mr. Macke Mauldin
Mr. George D. Oldham
Mr. and Mrs. William R. Strickland
Mr. Peter S. Yu
LEADERSHIP GIVING
RED FEATHER SOCIETY
($1,000-$2,999)

Bradley Alexander
Brian Barker
Kyle Barker
Mr. David Beattie
Carole Bevis
Mrs. Lisa Blansett
Melissa Boatwright
Khadijah Bonner
Mr. John Bowling
Larry Bowser
Jacqueline Broder
Mrs. Pat Burney
Adam Call
David Cannella
Vickie Christian
John E. Cicala
John Cordle
Dr. Erika W. Crenshaw
Richard Dameron
Ronald Debrow
Matthew Edwards
Mr. & Mrs. Ernest A. Fite
Kelley Fretwell
Shannon O. Frost
Whitney Fulmer
Kristie Ghrgsby
Dr. Gilman Griggs
Mr. Michael Hamilton
Steve Hargrove
JoEllen and Lowell Held
Kori Herron
Heather Hobbs
Mr. Steve Holt
Brandon Jackson
Ashlyne Jeffreys

Cameron Kay
Vickie Kelly
Dr. and Mrs. Robert E. Koonce
Mr. Burton Lewis
Mr. Robert M. Leyde
Armando Lopez
Daniel Lusby
Michael Mann
Mr. Preuit Mauldin
Mrs. Jennifer McNulty
Blake Michael
Kimberly Mitchell
Mr. William Musgrove
Mr. Frank Niedergeses
Joshua Oliver
Jose Ortiz
Matthew Pezzatta
Mr. J.T. Ray
Mr. Don Ruggles
Mrs. Edith M. Ruggles
Mr. & Mrs. Simpson Russell
Mr. Darrell Sandlin
Peter Sheftic
Larah Shelton
Chris Smith
Brock Strickland
Mr. Doug Tallman
Traci Townsend
Mrs. Polly Wade Tyler
Carol Underwood
Mr. and Mrs. Thomas S. White
Allen Williams
Brandon Williams
Adia Willingham
William Zickos

*These amounts reflect donations made during our 2019-2020 Campaign
(September 2019 - May 2020)
2019-2020 CAMPAIGN
CORPORATE & AGENCY PARTICIPANTS

AAA Auto Club Enterprises
Applied Chemical Technology, Inc.
Arc of the Shoals
AT&T
Attention Homes of Northwest Alabama
Bank Independent
BBVA Compass Bank
BH Craig Construction Company
Big Brothers Big Sisters of the Shoals
Boy Scouts of America, Greater AL Council
Buffalo Rock Pepsi Cola Company
City of Florence
City of Muscle Shoals
City of Russellville
Coca Cola Bottling Company United
Colbert County Schools - Central Office
Comcast Corporation
Community Action Agency
Constellium
Courier Journal
Dillard's - Regency Square Mall
Easterseals Rehabilitation Center
Enterprise Rent-A-Car
ExxonMobil
First Metro Bank
First Southern Bank
Florence City Attorney
Florence City Clerks Office
Florence Controller/Customer Service
Florence Electricity Department
Florence Engineers Department
Florence General Fund
Florence Human Resources Department
Florence Mayors Office/Council
Florence Natural Gas Department
Florence Police Department
Florence Purchasing Department
Florence Solidwaste Department
Florence Water & Wasterwater Dept
Franklin County Commission
Freight Car America
G&G Steel
GE
General Motors
Girl Scouts of North Central Alabama, Inc.
GUBMK Contractors
The Healing Place
Helen Keller Hospital
Herald Technology
International Paper Co.
ITW-Sexton
JC Penney Company #1650
Kaiser Aluminum
Lauderdale County Commission
Lauderdale County Schools - Central Office
Lewis Electric Supply Co, Inc.
Listerhill Credit Union
Long Lewis Ford of the Shoals
Marriott Shoals Hotel & Spa
Martin Supply Company
Merrill Lynch
MJ Carter and Company, Inc.
Norfolk Southern Corp. Foundation
North Alabama Medical Center
North American Lighting
Northwest Shoals Community College
O'Reilly Auto Parts
Occidental Chemical Corporation
Printers & Stationers, Inc.
Progress Bank & Trust
Publix Supermarkets
Regions Bank
Safeplace, Inc.
The Salvation Army
SBS Electric Supply Co.
Senators Coaches, Inc.
Sheffield City Schools - Central Office
Sheffield Utilities
Shoals CASA
Shoals Community Clinic
Spire
SunTrust Bank
Tallman Company
Target Stores
TimesDaily
TJ Maxx
TNT Fireworks
Toyota Manufacturing
Turner Industries Group, LLC
Tuscaloosa City Schools - Central Office
United Launch Alliance
United Parcel Service
United Way of Northwest Alabama
University of North Alabama
Valley State Bank
Walgreens Call Center
# NORTHWEST ALABAMA COVID-19 FUND

## SUPPORTERS

### CORPORATE AND FOUNDATION SPONSORS
- 3M
- AW Palmer Foundation
- BBVA
- Coca-Cola Bottling Company United
- The Daniel Foundation
- The Exchange Club Foundation
- Faith Church
- Jack’s Family Fund
- King’s Transmission
- Simon Solutions
- Truist Financial Corporation
- United Way Worldwide
- The Wells Fargo Foundation
- Voluntary Organizations Active in Disaster

### INDIVIDUAL SUPPORTERS

**Christine Aday**
**Anonymous (3)**
**Lynda and John Appuhn**
**Kerry Barnett**
**Sheral Belew**
**Cheryl Walker Bennett**
**Christine Bevis**
**Catherine Boykin**
**Pam Bryant**
**Pat Burney**
**Gloria and Donal Burns**
**Vicki and Robert Burns**
**Carolyn Cabler**
**Shelley Calvert Cash**
**Patsy Coats**
**Kimberly Crane**
**Gary Crowner**
**Carole Dabbs**
**Joyce Davis**
**Kerry Del Pizzo**
**Denise Dolan**
**Bryana Finney**
**Nancy French**
**Brianna Gardner de Beville**

**Greg Gates**
**Ruth and Albert Hardaker**
**Eva Harris**
**Elizabeth West Hart**
**Beth Hunt**
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**Illa and Ralph Lister**
**Dr. Ian Loeppky**
**Stella Maner**
**Bonita McCay**
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**Dustin Milam**
**Deborah Miles**
**Janet Miller**
**Susan Miller**
**Kimberly Mitchell**

**Zachary Murphy**
**Sueko and Harold Overton**
**Pamela Pentland**
**Brandi Phillips**
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**Joanne Powell**
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**Stephen Richerson**
**Jason Riddle**
**Celia and Roy Rudolph**
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**Monica Thompson**
**Pat and Robert Torbert**
**Steve Trash**
**Mary West**
**Kim and Terry Wicker**
**Mindy Williams**
**Edith Campbell Wood**
**Bruce Zoldak**

*These amounts reflect donations made during our 2019-2020 Campaign (September 2019 - May 2020)*
2019-2020 COMMUNITY IMPACT

EDUCATION

Attention Homes of Northwest Alabama
LEARN Program
Big Brothers Big Sisters of the Shoals
Community Based Mentoring
School Based Mentoring
Boy Scouts of America
Traditional Scouting
Girl Scouts of North Central Alabama
Learning for Life
NAMI Shoals
Community Education
Family Support & Education
Consumer Support & Education
Northwest Alabama Reading Aides
Reading Aides
Safeplace
Children experiencing domestic violence
United Cerebral Palsy (UCP)
WeeCare Preschool

FINANCIAL STABILITY

The American Red Cross
Disaster Cycle Services
Service to Armed Forces
The Arc of the Shoals
Residential Services
Hope Haven Training Center
Community Action Agency
Emergency Housing
The Salvation Army
On-site shelter
Emergency Assistance

HEALTH

The American Red Cross
Training Services
Attention Homes of Northwest Alabama
Residential & Advocacy Program
Children’s Aid Society
Family Partners
Community Action Agency
Meals on Wheels
Cramer Children’s Center
Helping Children & Families
Easterseals Rehabilitation Center of Northwest Alabama
Medical Rehabilitation
The Healing Place
Grief Support for Children & Families
Safeplace, Inc.
Emergency Shelter
Violence Intervention
Shoals CASA
Special Advocates Training
Shoals Community Clinic
Health Clinic
Dental Clinic
YMCA
After School/Summer Camp

INTERNAL INITIATIVES

Success By 6
Dolly Parton’s Imagination Library
Text For Baby
Training Trails
Family Stability Services
211 Information and Referral
Toys For Tots
FamilyWize prescription drug program
Free Tax Services (collaboration with UNA)
Rent/Mortgage/Utility Assistance

TOTAL ALLOCATIONS: $588,205.90
SHOALS CASA

Despite the challenges and uncertainty of the Coronavirus pandemic's impact of 2020, Shoals CASA has remained a strong advocate for the needs of hurting children. As a direct result of Alabama Governor Ivey's Shelter In Place and Safer in Place Orders, along with CDC and ADPH health and safety guidelines, CASA staff have transitioned program services via technical supports and have received National CASA Certification and Authority to provide pre-service and continuing educational programs via online methods. These necessary steps have allowed the Shoals CASA program to continue (and excel in some ways) in the provision of services to children. Shoals CASA believes that the success story of the past 6 months is our program's ability to recruit, screen, and assign 3 new Volunteer Advocates for children, transition all support services to Volunteer Advocates to virtual and online formats (engaging at least 3 additional Volunteer Advocates for advocacy training), and meet the needs of abused children in the midst of the COVID-19 state of emergency. CASA Volunteers have followed the CDC and ADPH guidelines for health and safety and have been a constant support for children in foster care during these unusual and frightening times. For many of these children, their CASA is the one person that they've been able to count on to ensure that they have what they need during these trying times.

I believe the greatest successes I have experienced in providing speech therapy happen when I am using music and play to engage my patients. When a young toddler had difficulty coming to the therapy room, I began singing to him to aid with the transition. Soon, he was running towards me as fast as he possibly could when he heard my voice and was excited to attend treatment. He began to understand therapy was a fun, safe place to interact. When I combined music and learning, children I worked with were more likely to remember and comprehend basic language concepts. When working with a child who had difficulty remembering action words, we began to act out the words and putting our actions to song. From then on, she always wanted to work on actions first and recalled actions more independently. I have written and used music to teach different speech sounds. It has been very rewarding to hear children recite lyrics and demonstrate their developing articulation skills. I have also experienced great success when actively playing with children, getting on their level, and showing them how to interact with toys. I love saying words like “boom” and “pop” during play because these are fun words that usually get a child’s attention. When my young patients produce these words, the joy that they exude is inspiring and motivates me to make therapy as fun and interactive as possible.
ATTENTION HOMES OF NORTHWEST ALABAMA

“Jessica” came to us when she was 17 years old. She came from a broken home. Mom and Dad divorced when she was very young. Mom remarried when she was 9, and stepdad sexually assaulted her from ages 9 to 12. After her younger sister was born, her mother suffered from postpartum depression and sent both children to live with their grandmother. While living with grandmother, Jessica was not supervised well and was coming and going as she wished, mostly with a man much older than her. After a couple of years both children returned to live with their mother, still without much supervision. Jessica dropped out of school and became involved with the Juvenile Court System, and was sent to the Attention Home. At first while in the Girls Home, Jessica struggled to find things that interested her. She said she did not have any hobbies. We encouraged her to try reading, and at first she resisted and said she did not like to read. Finally she tried a couple of different genres and found a set of books that she enjoyed. After finishing that series she continued to try different titles and found that she actually does enjoy reading. While in the Attention Home, Jessica was enrolled in GED classes, and took her pre-test for two subjects and passed the pre-test for both of those. She was also enrolled in the Youth Success Program at Northwest Shoals Community College and had plans to enroll in Northwest Shoals Community College as soon as completing her GED. The LEARN Program aids tremendously in improving reading levels, but also opens up a whole new world of reading for our youth. This new world will stay with these youth for the remainder of their lives. Jessica was successful with her child care plan with the Attention Home, and she has been placed back with mother. Jessica plans to find a part-time job and further her education.

THE HEALING PLACE

Joe is a 17 year old male whose mother died in the summer of 2019 after a long battle with cancer. He initially thought he would be living with an aunt, but later found out he would live with his biological father, with whom they had no relationship. This did not go well, DHR intervened and Joe was able to be placed with his mother’s nurse from her past cancer treatment who had gotten close to the family before and with whom Joe wanted to live. The nurse petitioned and received guardianship and Joe sees his extended family for visits. Initially, Joe was very depressed, suicidal, and angry with frequent outbursts which often caused disruption at school. He and his guardian both participated in The Healing Place groups and individual support at the office and for Joe at school. He has been able to work through many of his issues and they have made the placement work despite many obstacles and lack of some support from their families. Joe has had improvements in school and participated in activities such as band and increased his peer support group. He will be a senior this fall and is on track to graduate with good grades. He is looking at plans for college and his guardian is helping him save money he receives from his mom’s social security. His depression is improved and he is no longer having suicidal thoughts.
WHY GIVE TO UNITED WAY?

WE ARE STRONGER TOGETHER
Our community invested over $750,000 in Colbert, Lauderdale, Franklin, and Marion counties last year, and $.99 of every dollar stayed here. It’s hard to imagine isolated efforts having an effective impact on local lives. A collective, community campaign like the United Way’s raises the tide that lifts all boats.

OUR COMMITMENT TO LASTING CHANGE
We are uniquely positioned to take the lead, encourage discussions, and create solutions for critical issues like childhood success, financial stability, healthy families, and basic needs. We focus our resources on local programs that are making measurable changes.

EXCELLENT LEADERSHIP
We realize that nonprofits, for-profits, and the public sector can no longer afford to put band-aids on problems by funding many nonprofits. We strive to serve as a leader in bringing diverse partners to the table to get to the root causes of issues in our area.

ACCOUNTABILITY
Skilled volunteers hold both us and our agencies accountable. Funding recommendations are made to our Board by trained community volunteers after meticulous review of grant funding requests.

MAXIMIZING IMPACT THROUGH COLLABORATION
Since 1996, the number of nonprofits in the US has increased by 96%. We must focus on community outcomes versus individual nonprofits to create real change. In the near future, our funding will be focused on collaborations working together to solve problems.

LEVERAGING DOLLARS
Many of the agencies that receive our program funding use the power of collective gifts as matching dollars to leverage additional funding. More funding means they can provide more services to more people thanks to your generosity.
CAMPAIGN LEADERSHIP 2019-2020

EDUCATION
Mary Lee Dobbins, Chair
John Cicala
Jose Figueroa-Cifuentes
Carol Underwood

GENERAL INDUSTRY
David Greenfield, Chair
Keisha Hanford
Maurice McDonald
Garrett Thomas
Leslie Wittscheck

FINANCE
David Greenfield, Chair
Connor Butler
Joel Balentine
Dale Bowling

RETAIL
Terry Wicker, Chair
Nikki Mayfield
Adia Willingham
Adam Finley

HEALTHCARE
Kyle Buchanan, Chair
Trevor Malone
Leah Robertson
Scott Cochran

PUBLIC SERVICE
Terry Wicker, Chair
Brandi Randolph
Tracy Davidson
Cody Green

LEADERSHIP CHAIR: Mike Hamilton
CAMPAIGN CHAIR: Terry Wicker

BOARD OF DIRECTORS 2019-2020

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Terry Wicker, 1st Vice President
Michelle Cantrell, 2nd Vice President
Bob Leyde, Secretary
Jennifer Bragwell, Treasurer

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Kyle Buchanan
Dr. Tim Butler
Michelle Cantrell
Madeleine Frankford
Celena Grant
Steve Hargrove
Matt Pezzatta
Lexi Sandlin
Dr. Jimmy Shaw
David Shields
Teryl Shields
Sarita Thompson
Britton Watson

UNITED WAY STAFF 2019-2020

Jennifer McNulty, President/CEO
Kerry Del Pizzo, COO
Eva Harris, Director of Resource Development
LaKetta Williams, Success by 6 Director
Bryana Finney, 211 & Income Stability Coordinator
Niles Floyd, State Campaign Director

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